



# RGHS Transaction Management System for Conservative & Extended Stay Application User Guide for Hospitals

18<sup>th</sup> August 2023



# SSO Login

- ❖ User shall login on <https://sso.rajasthan.gov.in> using any web browser, to access the TMS software in RGHS
- ❖ Following screen will be displayed. Enter user ID and password.
  - a) Username : Enter the SSOID on the displayed web address.
  - b) Password : Enter your password.
  - c) Captcha : Fill the captcha as shown on the screen.

**Rajasthan Single Sign On** v14.7  
One Digital Identity for all Applications English | हिन्दी

**G2G APPS**

1 8 1

**G2C/ G2B APPS**

1 1 9

**IDENTITIES**

1, 6 5, 2 3, 2 9 2

**Login** | Registration

Digital Identity (SSOID/ Username)

Password

5 4 2 4 4 5 Enter Captcha  

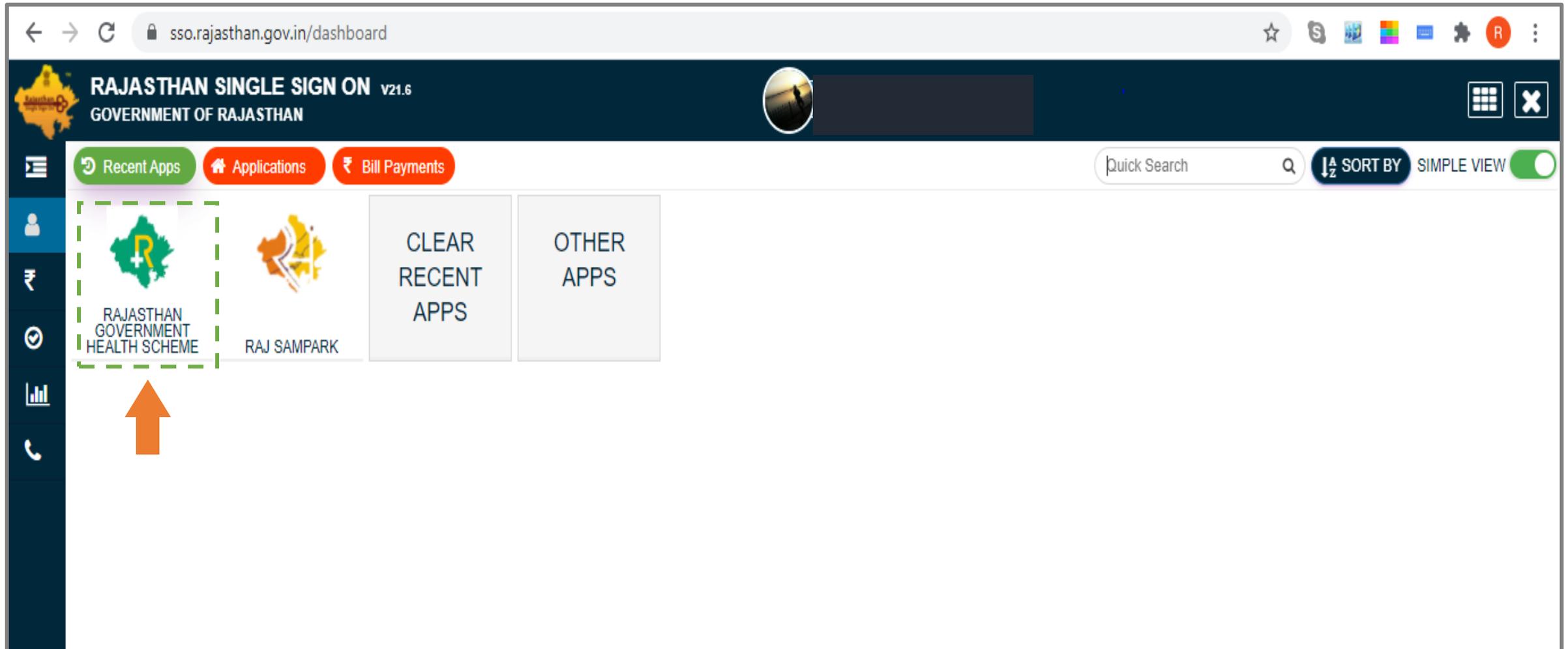
Login

 I Forgot my Digital Identity (SSOID). [Click Here](#)

 I Forgot my Password. [Click Here](#)

# RGHS Icon Page

- ❖ **Link for RGHS (Icon):** RGHS icon will be displayed on SSO website which redirects user to TMS Screen



The screenshot displays the Rajasthan Single Sign On (SSO) dashboard. The browser address bar shows the URL `sso.rajasthan.gov.in/dashboard`. The dashboard header includes the text "RAJASTHAN SINGLE SIGN ON v21.6" and "GOVERNMENT OF RAJASTHAN". A navigation bar contains buttons for "Recent Apps", "Applications", and "Bill Payments". A search bar labeled "Quick Search" and a "SORT BY" dropdown are also present. The main content area shows a grid of application icons. The "RAJASTHAN GOVERNMENT HEALTH SCHEME" icon, which features a green map of Rajasthan with a white 'R' and a plus sign, is highlighted with a dashed green border and an orange arrow pointing upwards. Other icons include "RAJ SAMPARK" and "CLEAR RECENT APPS". A vertical sidebar on the left contains various utility icons.

# Hospital Menu Page

❖ User shall click on the Transaction Management System icon to access the further menu.

The screenshot displays the Rajasthan Government Health Scheme (RGHS) Hospital Menu Page. The header includes the RGHS logo and the text "Rajasthan Government Health Scheme". The navigation bar contains "HOME", "BACK TO SSO", and "LOGOUT" buttons. The main content area features four menu items, each with an icon and a label: "Transaction Management System" (highlighted with a dashed green box and an orange arrow), "RGHS Card Tracker", "Update Banking Details", and "Grievance Module".

# TMS Sub-Modules Page

❖ The following sub-modules will be visible to hospitals under the TMS menu page.

Hospital Name

023 के अनुक्रम में मेडिकल मैनेजमेंट के लिए Higher Cost Medicines को चिन्हित कर TMS पोर्टल के जरिये ऑनलाइन अप्रुवल प्राप्त की जा सकेगी। इसकी कार्यवाही प्रक्रियाधीन है।

Pledging together for  
**IMPARTING BEST HEALTH SERVICES**  
to our Beneficiaries

HCNP

DIGITAL Health Care SYSTEM

PAYERS

BENEFICIARIES

Let's care together

Beneficiary Identification

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

# Step 1: Beneficiary Identification (1/2)

- ❖ User shall select "Admission Type" from the options given in dropdown menu
  - a) Normal : If the condition of the patient is normal, then select 'Normal' option.
  - b) Emergency: If the patient is brought under serious condition and requires immediate treatment, then select 'Emergency' option.

The screenshot displays the Rajasthan Government Health Scheme web portal. On the left is a vertical navigation menu with the following items: Beneficiary Identification (highlighted with a dashed box and an arrow pointing to the main content), Pre Authorization Request, Patient Admission, Add or Change Packages, Patient Discharge, Patient Claim Submission, Extended Stay Request, FeedBack Form, Transaction ID Tracker, and Transaction ID Tracker download. The main content area features a 'Beneficiary Identification' header. Below the header, there is an 'Admission Type' dropdown menu with options: Select, Normal, and Emergency. A 'SEARCH' button is located to the right of the dropdown. The background of the main content area has a decorative network diagram with green and yellow nodes.

# Step 1: Beneficiary Identification (2/2)

❖ If admission type is Identified as 'Normal', for Patient identification enter beneficiary RGHS card no. or Janaadhar ID/Enrolment No. and click on "Search" button to proceed further steps for admission process.

The screenshot displays the 'Beneficiary Identification' section of the Rajasthan Government Health Scheme (RGHS) web portal. On the left, a vertical navigation menu lists various services: Beneficiary Identification (highlighted with a dashed box and a black arrow), Pre Authorization Request, Patient Admission, Add or Change Packages, Patient Discharge, Patient Claim Submission, Extended Stay Request, FeedBack Form, Transaction ID Tracker, and Transaction ID Tracker download. The main content area features a 'Beneficiary Identification' header. Below it, there are two dropdown menus: 'Admission Type' (set to 'Normal') and 'Type of ID' (with a dropdown menu open showing options: 'Select', 'RGHS Card No', and 'Janaadhar/Enrollment ID'). A green 'SEARCH' button is positioned to the right of the 'Type of ID' dropdown. A dashed green box encloses the 'Type of ID' dropdown and the 'SEARCH' button, with an orange arrow pointing upwards towards the 'SEARCH' button.

# Beneficiary Identification: Normal Admission Type

- ❖ After providing RGHS card details and clicking “Search” button all the details of RGHS family along with e-Card will be displayed.
- ❖ Select the patient through radio button from the displayed beneficiary details and select the Treatment Type (IPD/ Day care/OPD) from the drop-down menu.
- ❖ In case of IPD, hospital shall select ‘Treatment Type’ from the dropdown option given as ‘Conservative’ and ‘Surgical’ and click on Submit tab below.

**Rajasthan Government Health Scheme**

**Beneficiary Identification**

Admission Type: Normal | Type of ID: RGHS Card No | RGHS Card No: 260420211218439760 | **SEARCH**

**RGHS Card Details**

IPD Limit: As per the rule applicable | Current IPD Balance: As per the rule applicable | OPD Limit: 30000 | Current OPD Balance: 19528

ID No.	DOB	Gender	Relation	Select Patient	Mobile No.	Day Care/IPD/OPD	Applicable Disease for Day Care/Treatm
439760	01-01-1945	Male	Spouse	<input type="radio"/>	7014442842	Select	
439760	01-01-1958	Female	Self	<input checked="" type="radio"/>	9911221534	IPD	Select Conservative Surgical

**SUBMIT**

# Beneficiary Identification: Emergency Admission Type

- ❖ If admission type is Identified as 'Emergency', Patient identification is not required.
- ❖ Hospital shall select 'Type of Emergency' from the dropdown and Fill the basic required information and click on Submit tab.
- ❖ Within 72 hours emergency admission needs to convert into 'Normal' Admission type

**Rajasthan Government Health Scheme**

**Beneficiary Identification**

Admission Type: Emergency

Type of Emergency: Coronary Artery Diseases (Angioplasty, Heart Attack, Heart Valve Surgery, Surgery of Aorta, Cardiomyopathy, CA)

**Patient Details**

Patient Name: [Text Field]

Patient Gender: Select

Type of MLC: Select

**Navigation Menu:**

- Beneficiary Identification
- Pre Authorization Request
- Patient Admission
- Add or Change Packages
- Patient Discharge
- Patient Claim Submission
- Extended Stay Request
- FeedBack Form
- Transaction ID Tracker
- Transaction ID Tracker download
- Payment Tracker
- Emergency Case Conversion

**SUBMIT**

# Normal Admission Type: Conservative Treatment TID

- ❖ For both the options (Normal and Emergency) a Unique TID (Transaction ID) will be generated which will be displayed in a Pop-Up Window as shown below:

VIEW E-CARD

**RGHS Card Details**

IPD Limit: As per the rule applicable

Current OPD Balance: As per the rule applicable

Please note your TID **2023081821565495**  
Kindly save it for future reference.

OK

Name	Relation	Select Patient	Mobile No	Day Care/IPD/OPD	Applicable Disease for Day Care/Treatment Type	New Bo
ile	Self	<input checked="" type="radio"/>	9911221534	IPD	Conservative	No
ale	Spouse	<input type="radio"/>	8955232989	Select		No
ale	Daughter	<input type="radio"/>	8955232989	Select		No
ile	Son	<input type="radio"/>	8955232989	Select		No
ile	Father	<input type="radio"/>	8955232989	Select		No
ale	Mother	<input type="radio"/>	8764457727	Select		No

# Step 2: Pre-Authorization Request (1/2)

- ❖ To Apply for Pre-Authorization Request, hospital shall select Search By 'Transaction Id' option and enter the TID generated for 'Conservative Treatment' and click on 'Search'
- ❖ Select treating Doctor Name from the dropdown, For Govt. Hospitals and where doctor name is not registered select 'Other' option and Enter Doctor name manually
- ❖ Select 'Yes' If ICU is required and Type of ICU accordingly

**Rajasthan Government Health Scheme**

**Pre Authorization Form**

Search By: Transaction Id (dropdown) | Transaction Id: 2023081821565495 | SEARCH

**RGHS Card Details**

RGHS Card No.: 230420211225116406 | RGHS Card Limit: As per the rule applicable | Current Balance: As per the rule applicable

**Employee Category and Treatment Details**

Select Doctor: Other (dropdown) | If Other Doctor: Dr. XYZ | Category of Employee: GRADE C | Type of Ward: General Ward (dropdown)

Is ICU Required: Yes (dropdown) | Type of ICU: ICU With Ventilator (dropdown)

Navigation sidebar: Beneficiary Identification, Pre Authorization Request, Patient Admission, Add or Change Packages, Patient Discharge, Patient Claim Submission, Extended Stay Request, FeedBack Form, Transaction ID Tracker, Transaction ID Tracker download, Payment Tracker, Emergency Case Conversion

# Step 2: Pre-Authorization Request (2/2)

- ❖ Scroll down to Medical Management Package Details and Select Specialty of the Treating Doctor
- ❖ Package codes will be shown accordingly for the addition
- ❖ Upload Mandatory and Non-Mandatory Documents
- ❖ Click on 'Submit & Send to TPA' for the approval.

**Rajasthan Government Health Scheme**

**Medical Management Package Details**

GASTROENTEROLOGY Acute severe ulcerative colitis(CM-0020) **ADD PACKAGE**

Package Code	Package Name	Package Rate (Rs.)	Length of Stay (In days)	Total Amount(Rs.)	Remove
CM-0020	Acute severe ulcerative colitis	4167	2	8334	
Total				8334	

**Conservative Package Details**

Search Package by Select **SEARCH PACKAGE**

Package Code	Package Name	Package Rate (Rs.)	GST(%)	GST Amount	Total Amount(Rs.)	Number of Units	Delete Record
Total							

**Upload Documents**

Mandatory Documents(\*.pdf allowed, file size limit 300 kb) **+**

Non-Mandatory Documents(\*.pdf allowed, file size limit 300 kb) **+**

**SUBMIT & SEND TO TPA**

# Step 3: Patient Admission

- ❖ After Pre-Auth approval, Patient admission is required
- ❖ Click on 'Patient Admission' in TMS menu and select 'Date of Admission' and 'Time of Admission'
- ❖ Click on 'SUBMIT' tab below to confirm the admission process
- ❖ A pop-up will appear on the screen with the Admission No., Save the Admission no. for future reference and click on 'OK' to proceed further

The screenshot displays the Rajasthan Government Health Scheme TMS interface. The left sidebar contains a menu with the following items: Beneficiary Identification, Pre Authorization Request, Patient Admission (highlighted with a dashed box and an arrow), Add or Change Packages, Patient Discharge, Patient Claim Submission, Extended Stay Request, FeedBack Form, Transaction ID Tracker, Transaction ID Tracker download, Payment Tracker, Emergency Case Conversion, and Query Panel. The main content area shows the 'Patient Admission' form. A search bar is present with 'Transaction Id' selected and the value '20230811' entered. A pop-up window with a green checkmark icon and the text 'Please note your Admission No. 2023180814334' is displayed over the form. The form fields include: Patient Name (Chaina Ram), Gender (Male), Blood Group (empty), Date of PreAuth Approval (18-08-2023), Date of Admission (18-08-2023), and Time of Admission (07:43 PM). A 'SUBMIT' button is located at the bottom right of the form.

# Step 4: Stay Extension Page (1/2)

- ❖ Hospital shall initiate the process of Extended Stay Request in case of '**Conservative Treatment**' and If Patient is admitted in '**ICU**' only
- ❖ For Extended Stay, Request should be raised on the **second last day** of the duration of the package selected for Medical Management. **i.e.** If package duration is allowed for maximum 5 days, then extended stay request should be submitted on the 4<sup>th</sup> day of the admission.

The screenshot displays the 'Extended Stay Request' page. On the left is a navigation menu for the Rajasthan Government Health Scheme, with 'Extended Stay Request' highlighted. The main content area is divided into three sections:

- Extended Stay Request:** A search bar with 'Transaction Id' selected and a value of '2023081821565495'. A 'SEARCH' button is present.
- Patient Details:** A form with the following fields:
  - Patient Name: Rajesh Kumar
  - RGHS Card No.: 230420211225116406
  - Date of Admission: 19-08-2023
  - Speciality: NEUROLOGY
  - Category: GRADE C
  - ICU Type: ICU\_WITH\_VENTILATOR
  - Package Code: CM-0110
  - Package Name: Autoimmune encephalitis
  - Treatment Summary: 0
- Fill Treatment Summary:** A section with the instruction 'Please fill the treatment summary before creating the extended stay request.' and a 'FILL TREATMENT SUMMARY' button.

# Step 4: Stay Extension Page (2/2)

- ❖ Select Extended Stay Request from the TMS menu, Search by 'Transaction Id' and Enter 'TID' to initiate the request
- ❖ Click on the Hyperlink 'Treatment Summary' visible in blue color or 'Fill Treatment Summary' of the Patient
- ❖ System will re-direct the page to new browser to fill the 'Treatment Summary'
- ❖ The selected package cost and the medicine amount entered in Treatment Summary will be considered as provisional running bill for the treatment

**Rajasthan Government Health Scheme**

**Extended Stay Request**

Search by: Transaction Id (dropdown) | Transaction Id: 2023081821565495 | **SEARCH**

**Patient Details**

Patient Name: Rajesh Kumar	RGHS Card No.: 230420211225116406	Date of Admission: 19-08-2023
Speciality: NEUROLOGY	Category: GRADE C	ICU Type: ICU_WITH_VENTILATOR
Package Code: CM-0110	Package Name: Autoimmune encephalitis	<a href="#">Treatment Summary</a> (highlighted)

**Fill Treatment Summary**

Please fill the treatment summary before creating the extended stay request.

**FILL TREATMENT SUMMARY** (highlighted)

**Sidebar Menu:** Beneficiary Identification, Pre Authorization Request, Patient Admission, Add or Change Packages, Patient Discharge, Patient Claim Submission, **Extended Stay Request** (highlighted), FeedBack Form, Transaction ID Tracker, Transaction ID Tracker download, Payment Tracker, Emergency Case Conversion

# Step 4: Treatment Summary Page (1/3)

- ❖ On the Treatment Summary page, RGHS Card Details of the Patient, Selected Medical Management and Investigation package codes and other Pre-Auth Details are available on the first four section on the screen.

**Rajasthan Government Health Scheme**

**RGHS Card Details**

Patient RGHS Card No: 100420211024172588  
RGHS Card Limit: As per the rule applicable  
Current Balance: As per the rule applicable

**Pre Auth Details**

Was a doctor consulted?: Yes  
Category of Employee: GRADE C  
Type of Ward: General Ward  
Is ICU Required: Yes  
Type of ICU: ICU With Ventilator

**Medical Management Package Details**

Speciality Name	Package ID	Package Code	Package Name	Package Rate (Rs.)	Length of Stay (In days)	Total Amount(Rs.)
CARDIOLOGY	1	CM-0001	Atrial Fibrillation	4167	5	20835
Total						20835

**Pre-Auth Package Details**

Package Code	Package Name	Package Rate (Rs.)	GST(%)	GST Amount	Total Amount(Rs.)	Number of Units
1240	Ultrasonic Therapy	81	0	0	81	1
1241	Shortwave Diathermy (SWD)	81	0	0	81	1
Total		162			162	

# Step 4: Treatment Summary Page (2/3)

- ❖ Hospitals are allowed to add relevant Investigation Packages used during the treatment of the Patient
- ❖ Click on 'Upload Documents for Extended Stay' and upload all mandatory documents for the Extended Stay Request
- ❖ If Medicine bills are more than INR 1000, then please select 'Yes' and Click on 'Add Medicine' to enter the details of medicine exceeding the price included in Medical Management package

[+ ADD PACKAGE](#)

**Package Selection**

Search Package by  Package Code  [SEARCH PACKAGE](#)

**Upload Documents for Extended Stay**

Mandatory Documents(\*.pdf allowed, file size limit 300 kb)

1. Current Running Bill  
 [Browse](#) [VIEW](#)

2. IPD Notes  
 [Browse](#) [VIEW](#)

3. Support Investigation Report(Only for Investigation Report 1MB allowed.)  
 [Browse](#) [VIEW](#)

4. Justification By treating doctor for need of further hospitalization  
 [Browse](#) [VIEW](#)

Is Medicine More than 1000/- per day?:  No  Yes

Medicine Name	Unit Price	Quantity	Amount	Action
med 1	1	10	10	<a href="#">🗑</a>
med2	4	45	180	<a href="#">🗑</a>

Total Medicine Amount: 190

[+ ADD MEDICINE](#)

Total Amount: 21268

[SUBMIT](#)

# Step 4: Treatment Summary Page (3/3)

- ❖ Click on 'SUBMIT' tab to save the Treatment Summary Details for the Extended Stay Request
- ❖ A pop-up message will appear on the screen showing the confirmation "Treatment Summary Details has been saved successfully"
- ❖ Treatment Summary will be freeze, once the request created for Extended Stay. Click on 'OK' to proceed further

The screenshot displays the 'Treatment Summary Page (3/3)' with a confirmation pop-up. The pop-up, titled 'Treatment Summary Details has been saved successfully', is highlighted with a dashed yellow border and contains an 'OK' button. The background interface is dimmed and includes sections for 'Package Selection', 'Upload Documents for Extended Stay', and a medicine list table. An orange arrow points to a 'SUBMIT' button at the bottom right, which is also highlighted with a dashed yellow border.

**Package Selection**

Search Package by  
Package Code

**Upload Documents for Extended Stay**

Mandatory Documents (\*.pdf allowed, file size limit 300 kb)

1. Current Running Bill  
job.pdf
2. IPD Notes  
job.pdf
3. Support Investigation Report (Only for Investigation Report 1MB allowed.)  
job.pdf
4. Justification By treating doctor for need of further hospitalization  
job.pdf

Is Medicine More than 1000/- per day?:  No  Yes

Medicine Name	Unit Price	Quantity	Amount	Action
med 1	1	10	10	<input type="button" value="🗑"/>
med2	4	45	180	<input type="button" value="🗑"/>

Total Medicine Amount: 190

Total Amount: 21268

# Step 5: Stay Extension Request (1/4)

- ❖ To create request for the Extended Stay, Back to the main browser and click on TID 'Search' tab
- ❖ Select and Add Investigation package required for the Stay Extension
- ❖ Select number of days required for the Stay Extension from the dropdown
- ❖ Medical Management package rate will be auto calculated as per the number of selected days

**Rajasthan Government Health Scheme**

- Beneficiary Identification
- Pre Authorization Request
- Patient Admission
- Add or Change Packages
- Patient Discharge
- Patient Claim Submission
- Extended Stay Request**
- FeedBack Form
- Transaction ID Tracker
- Transaction ID Tracker download
- Payment Tracker
- Emergency Case Conversion
- Query Panel
- Fund Enhancement Request
- OPD Details
- Unlisted Package
- Lower TDS Certificate
- Delete wrongly Created/Unused TIDs
- Request for less paid TID

### Extended Stay Request

Search by: Transaction Id  Transaction Id:

### Patient Details

Patient Name: <input type="text" value="Rajesh Kumar"/>	RGHS Card No.: <input type="text" value="230420211225116406"/>	Date of Admission: <input type="text" value="19-08-2023"/>
Speciality: <input type="text" value="NEUROLOGY"/>	Category: <input type="text" value="GRADE C"/>	ICU Type: <input type="text" value="ICU_WITH_VENTILATOR"/>
Package Code: <input type="text" value="CM-0110"/>	Package Name: <input type="text" value="Autoimmune encephalitis"/>	<a href="#">Treatment Summary</a> <input type="text" value="35887"/>

### Investigation Package Selection

Search Package by: Package Code  Package Code:

Package Code	Package Name	Package Rate (Rs.)	GST(%)	GST Amount	Total Amount(Rs.)	Number of Units	Delete Record
18	Catheterisation	500	<input type="text" value="0"/>	0	500	<input type="text" value="1"/>	<input type="button" value="Delete"/>
Total		500			500		

### Create Extended Stay Request

Stay Extension Duration\*:

Estimated Expense Break-up Cost\*:

Diagnosis/Doctor Remarks\*:

# Step 5: Stay Extension Request (2/4)

- ❖ Click on the Estimated Expense Break-up Cost to select the requirement of Oxygen
- ❖ A new pop-up will appear on the screen to select the Oxygen requirement and fill the required hours
- ❖ Other charges will be auto calculated as per the package rate and number of selected days
- ❖ Click on 'OK' to go on main page to create request

The screenshot displays the 'Rajasthan Government Health Scheme' web portal. A sidebar on the left contains navigation options, with 'Extended Stay Request' highlighted by a dashed box and an arrow pointing to the main content area. The main content area is divided into several sections: 'Extended Stay Request' (with a search bar), 'Patient Details' (with fields for Patient Name, Speciality, and Package Code), 'Investigation Package Selection' (with a search bar and a table of packages), and 'Create Extended Stay Request' (with fields for Stay Extension Duration, Estimated Expense Break-up Cost, and Diagnosis/Doctor Remarks).

The 'Estimated Expense Break-up Cost Details' pop-up window is the central focus. It features a table of charges and an 'OK' button at the bottom. The table is as follows:

Particulars	Estimated Amount (INR)
Accommodation Charge	2000
Doctor Fee	1400
Coronary Care Charge	1726
Ventilator Charge	1208
Investigation Charges	500
Medicine	2000
Is Oxygen Required?	<input type="radio"/> No <input checked="" type="radio"/> Yes
Oxygen Charge	Per Hour Charge: 58, Enter Hours: 12, Total Oxygen Charges: 696
<b>Total Estimated Amount:</b>	<b>9530</b>

An orange arrow points to the 'OK' button at the bottom of the pop-up window.

# Step 5: Stay Extension Request (3/4)

- ❖ Fill the Diagnosis/Doctor Remarks in the mandatory box
- ❖ Click on 'CREATE REQUEST' to submit the request for Extended Stay
- ❖ A pop-up will appear for the confirmation, Select 'YES' to final submit the request for approval.

**Rajasthan Government Health Scheme**

**Extended Stay Request**

Search by Transaction Id: Transaction Id: 2023081821565495 **SEARCH**

**Patient Details**

Patient Name: Rajesh Kumar  
Speciality: NEUROLOGY  
Package Code: CM-0110

**Extended Stay Request Confirmation**

Are you sure to submit the extended stay request for duration of 2 days and Amount of ₹9530 ?

**YES** **NO**

Date of Admission: 19-08-2023  
ICU Type: ICU\_WITH\_VENTILATOR  
Treatment Summary: 35887

**Investigation Package Selection**

Search Package by Package Code: 18 **SEARCH PACKAGE**

Package Code	Package Name	Package Rate (Rs.)	GST(%)	GST Amount	Total Amount(Rs.)	Number of Units	Delete Record
18	Catheterisation	500	0	0	500	1	
Total		500			500		

**Create Extended Stay Request**

Stay Extension Duration\*: 2  
Estimated Expense Break-up Cost\*: 8834  
Diagnosis/Doctor Remarks\*

**CREATE REQUEST**

# Step 5: Stay Extension Request (4/4)

- ❖ After the confirmation for Extended Stay Request, A pop-up will appear on the screen with a message “The extended stay request is submitted successfully”

The screenshot displays the Rajasthan Government Health Scheme web portal. The left sidebar contains a navigation menu with the following items: Beneficiary Identification, Pre Authorization Request, Patient Admission, Add or Change Packages, Patient Discharge, Patient Claim Submission, Extended Stay Request (highlighted with a dashed box and an arrow), FeedBack Form, Transaction ID Tracker, Transaction ID Tracker download, Payment Tracker, Emergency Case Conversion, Query Panel, Fund Enhancement Request, OPD Details, Unlisted Package, Lower TDS Certificate, and Delete wrongly Created/Unused TIDs. The main content area is titled "Extended Stay Request" and features a search bar with "Transaction Id" selected and the value "2023081819404888". Below this is the "Patient Details" section, which includes fields for Patient Name (Chaina Ram), RGHS Card No. (0042021102172003), Date of Admission (18-08-2023), Speciality (CARDIOLOGY), Package Code (CM-0001), and ICU Type (ICU\_WITH\_VENTILATOR). A central pop-up window with a green header and a white body displays a checkmark icon and the message "The extended stay request is submitted successfully" with an "OK" button. Below the pop-up is the "Investigation Package Selection" section with a search bar set to "Select" and a "SEARCH PACKAGE" button. At the bottom is the "Create Extended Stay Request" section, which includes fields for Stay Extension Duration\* (2), Estimated Expense Break-up Cost\* (9030), and Diagnosis/Doctor Remarks\* (test), along with a "CREATE REQUEST" button.

# Step 6: Stay Extension Request : Status

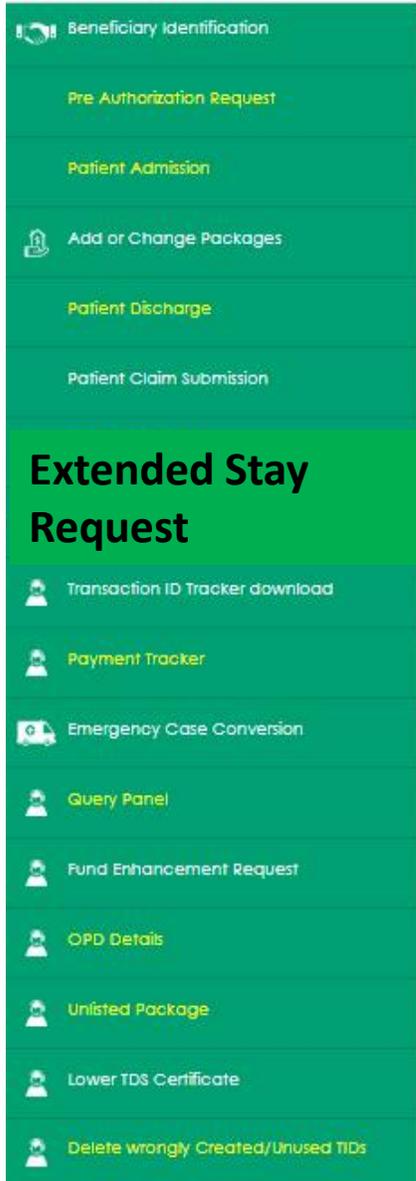
- ❖ To track the Status of Extended Stay Request, Go to Extended Stay Menu in TMS
- ❖ Select 'Status' in Search by option and select 'Approved Request' in Status option and click on Search to see the status for approved request
- ❖ To check the Status of Pending request, select 'New request' in the Status option
- ❖ To know about rejected request, select 'Rejected Request' in the Status option

The screenshot displays the Rajasthan Government Health Scheme TMS interface. On the left is a navigation menu with the following items: Beneficiary Identification, Pre Authorization Request, Patient Admission, Add or Change Packages, Patient Discharge, Patient Claim Submission, Extended Stay Request (highlighted with a dashed box and an arrow), and FeedBack Form. The main content area is titled 'Extended Stay Request' and contains a search form with two dropdown menus: 'Search by' (set to 'Status') and 'Status' (set to 'Approved Request'). A 'SEARCH' button is located to the right of these dropdowns. An orange arrow points from the 'SEARCH' button down to the 'Extended Stay List' section below. The 'Extended Stay List' section includes an 'Export to Excel' button, a search input field, and a table with the following data:

S. No.	Transaction Id	Patient Name	Request Date	Stay Extension Duration (in days)	Estimated Expenses Request (INR)	Approved Duration	Approved Amount	Approval Date	Approval Remark	Action Taken
1	2023081812362494	Mukesh Kumar Meena	18-08-2023	3	19565	3	45	18-08-2023	test	TPA APPROVED

Below the table, it indicates 'Showing 1 to 1 of 1 entries' and includes 'Previous' and 'Next' navigation buttons.

# Extended Stay Approval Flow



❖ Stay Extension will be applicable only in case of ICU

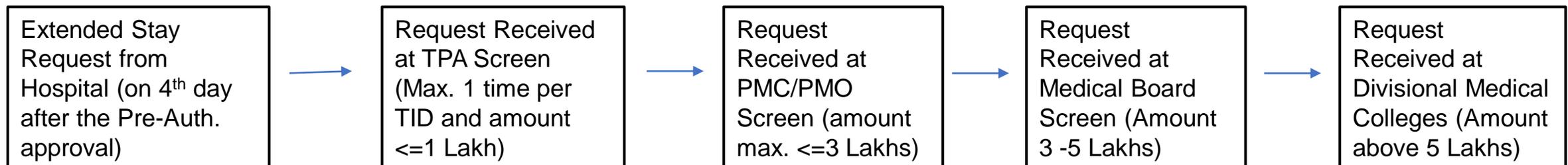
(i.e. TID's booked for Conservative Management and ICU is selected in Pre-Auth., that TID's will be applicable for Extended Stay Request

# Extended Stay Request : Approval Flow

Levels	Frequency	Financial Limits (in lakhs)	TAT/Recommendation Time
TPA	Only One time with a limit of max. 3 days	<=1 Lakh	6 Hours
PMC/PMO	For max. 5 days	<=3 Lakhs	12 Hours
Medical Board (Respective District) of concerned Medical College	For max. 7 days	=> 3 to <=5 Lakhs	18 Hours Query b/w Medical board to hospital
Divisional Medical Colleges	For max. 7 days	> 5 Lakhs	24 Hours Query b/w DMC & Medical Board

❖ No. of days will be calculated from Date of Admission at TPA level

## Approval Process Flow:



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# Thank You

