

GOVERNMENT OF RAJASTHAN

**Office of Project Director, Rajasthan Government Health Scheme**  
(Rajasthan State Health Assurance Agency)

Vitt Bhawan, D-Block, 2nd Floor, Janpath, Jyoti nagar, Jaipur

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phone:0141-2744570

No:- F1(250)RGHS/Hospital emp.Correspondance/24-25

Date:-

**Addendum**

(Reference: RGHS order dated 16. 01.2025 for Directions for Live Photo Relaxation)

With reference to above kindly find below the necessary directions for live photo relaxation:

- The OPD live photo relaxation letter submitted by the hospital on behalf of RGHS beneficiary may be issued for a period of maximum one year from the date of recommendation/issue.
- The OPD live photo relaxation letter request shall be raised by the same hospital which is issuing the letter duly sign. by treating doctor and Institution Head of private empanelled hospital/ Unit Head as applicable.
- The OPD live photo relaxation letter must be supported by relevant documents viz., previous medical investigation reports, and discharge summary if any/ any other justifying document for the need of live photo relaxation.

**Corrigendum:** *The date mention in 3<sup>rd</sup> line of RGHS order dated 16.01.2025 may be read as **28th Nov. 24** instead of 28th Nov. 25. All stakeholders may kindly note for the same.*

(Shipra Vikram)  
**Project Director(RGHS)**  
Jaipur

**Signature valid**



Digitally signed by Shipra Vikram  
Designation: Project Director  
Date: 2025.01.22 17:43:13 IST  
Reason: Approved

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**Directions**

ALL STAKEHOLDERS (Government and RGHS empaneled Private hospitals, All Government CONFED and RGHS empaneled Private Pharma stores, RGHS Beneficiaries and TPA)

With reference to RGHS order dated 28<sup>th</sup> Nov. 2025, the requirement of live photograph of patients in case of OPD visit was mandated across all RGHS empaneled hospitals. In view of the feedback received from various stakeholders, following relaxations are being provisioned on RGHS portal for the betterment of OPD services offered under RGHS:

**1. Relaxation for patients who are Bed-ridden:**

Relaxation shall be given on mandatory live photo on OPD prescription for Bed- ridden patients. A patient shall be considered "Bed-Ridden" only when he/she is on bed due to grave / serious consequences of the major disease not due to some temporary reason like some accident. In case of OPD consultation, a certification from treating doctor signed and seal, along with duly verified by the Institution Head of Private RGHS empaneled hospital or Unit Head / CMHO /PMC for hospitals, satellite hospitals, Community Health Centre (CHC), Primary Health Centre (PHC) as applicable will be required. The certificate in the given format can be submitted both online and offline mode and the Proforma for the same can be downloaded from RGHS portal. The person visiting the hospital on behalf of a bed-ridden patient will be required to submit an ID revealing the relationship with the bed-ridden patient. Post approval from RGHS, OPD consultation for Bed-ridden patient can be availed by the relative at any RGHS empaneled hospital.

**2. Relaxation for patients who are or above 75 years of age:**

For patients who are or above 75 years of age, relaxation is granted on mandatory live photo on OPD consultation in Government RGHS system and shall be applicable on all Government units viz., Medical College hospitals, District hospitals, Satellite hospitals, CHC, PHC.

Above mentioned measures are taken to ensure that only entitled RGHS beneficiaries take the benefit of the scheme not others.

Attached: Certificate format

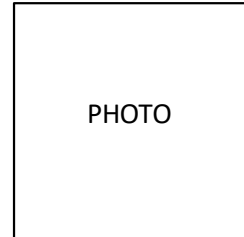
(Shipra Vikram)  
**Project Director(RGHS)**  
Jaipur



**Letter for relaxation of live Photograph for OPD consultation in RGHS empanelled hospital**

TO WHOMSOEVER IT MAY CONCERN

*OPD "Live Photo" Relaxation Letter\**



This is to certify that Mr. /Mrs./ Ms.....(Name of the Patient)  
S/o D/o W/o ..... bearing RGHS Card No..... is  
suffering from ..... (Name of the  
Disease) since ..... (DD/MM/YYYY). The patient is bed - ridden since .....  
(DD/MM/YYYY) and is unable to avail Medical facility in person for OPD consultations. Therefore,  
relaxation may be given to the above mentioned patient till..... (DD/MM/YYYY). The patient has  
been duly verified by .....

Sealed and signature of  
Treating Doctor  
Name of Doctor .....  
Specialty .....  
RMC No. ....  
Date of Issue/Recommendation: .....

Sealed and signature of  
Institution / Government Unit Head

Name of Hospital .....

\*This letter shall be valid for a period of maximum 1 year from the date of Issue/Recommendation

**Signature valid**

Digitally signed by Shriya Vikram  
Designation: Project Director  
Date: 2025.01.22 17:43:13 IST  
Reason: Approved