

Government Of Rajasthan
Office Of The Project Director, Rajasthan Government Health Scheme
(State Insurance & Provident Fund Department)
2nd Floor, D-Block, VittaBhawan, Janpath, Jaipur

email: pd.rghs@rajasthan.gov.in
website: https://www.rghs.rajasthan.gov.in

Ph. No. 0141-2740252

No: F.1(250)RGHS/Hosp. Emp./2021/ 3354

Date: 17.11.22

CIRCULAR

Subject: Claim submission with respect to Query raised by RGHS

All private RGHS empaneled hospitals are directed to submit the Claims as per the online format. It has been observed that hospitals do not respond to the query even when asked more than once, for the same subject/ document submission. In this regard it is stated that for all queries which are raised twice for the same subject and are not responded by the hospitals, then the respective Claim will be rejected and further such rejected claims will not be reopened by the committee.

In Claim submission process there will be one time query only for the following:

- Long stay approvals - failing which there will be deduction in claim amount for the number of days lacking the approval period.
- Purchase invoice for investigations/ implant above Rs.20,000/- failing which the amount will be deducted from claim submission amount.

All hospitals are hereby notified as above and are requested to attend to the queries timely with appropriate response to avoid Claim rejections.

No: F.1(250)RGHS/Hosp. Emp./2021/ 3355-58
CC to:

1. PS to Director, State Ins. & P.F., Head Office, Rajasthan, Jaipur
2. All RGHS empanelled Private hospitals
3. MDIndia TPA Pvt. Ltd., Jaipur
4. Joint Project Director (Claim Unit), RGHS, Jaipur

(Shipra Vikram)
Project Director
RGHS, Jaipur

Date: 17.11.22

(Shipra Vikram)
Project Director
RGHS, Jaipur