

Functionality for Rejected Reopen Cases



Click on 'Rajasthan Government Health Scheme' icon







Search either based on 'Transaction ID' or 'Status' and click on Search bottom

Search by		Status			
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Respond to query raised by TPA by providing required information by 'Uploading File' or filling details in Remarks Section

Query Details

Transaction Id	Query Date	Query	View Document
2023052417515484	30.11.2023	As Instructed by PD RGHS Reopening the Tid on 30-11-2023 (IPD/DC Claim (before and after 16-Aug-22/19-Jun- 23)	
2023052417515484	18.06.2023	Hospital has not responded to query within 15 days, hence claim is rejected.	
2023052417515484	02.06.2023	KINDLY CORRECT DOD ON PORTAL AS PER DOD ON DISCHARGE SUMMARY AND HOSPITAL FINAL BILL(MAIL- jd2.rghs@RAJASTHAN.GOV.IN)	
2023052417515484	25.05.2023	Approved by TPA	

Reply to Query

				SUBMIT & SENT TO TPA
				11
Remarks				
Choose file				Browse
Upload File (For n	more than one file please uploc	ad zip and maximum permissib	ole file size is 3 MB)	

- All the previous cases which are auto-rejected by the system due to nonsubmission of required details within the stipulated time period has been reopened by RGHS Department.
- > Hospitals will be able to view those cases under 'Query Panel' option.
- > Hospitals will be able to submit the response against those cases only once.
- Hospitals needs to be submit the response of their query within 15 days from the date of reopening those cases (i.e. 30.11.2023).