




RGHS Transaction Management System (TMS) for Conservative Treatment in Extended Stay + TID Conversion + Medicine Line-Item Addition / Deletion Application User Guide for Hospitals

19th October 2023



SSO Login

- ❖ User shall login on <https://sso.rajasthan.gov.in> using any web browser, to access the TMS software in RGHS
- ❖ Following screen will be displayed. Enter user ID and password.
 - a) Username : Enter the SSOID on the displayed web address.
 - b) Password : Enter your password.
 - c) Captcha : Fill the captcha as shown on the screen.

**Rajasthan Single Sign On** v14.7
One Digital Identity for all Applications

English | हिन्दी

Login

Registration

G2G APPS

1 8 1

G2C/ G2B APPS

1 1 9

IDENTITIES

1, 6 5, 2 3, 2 9 2

Digital Identity (SSOID/ Username)

Password

5 4 2 4 4 5

Enter Captcha

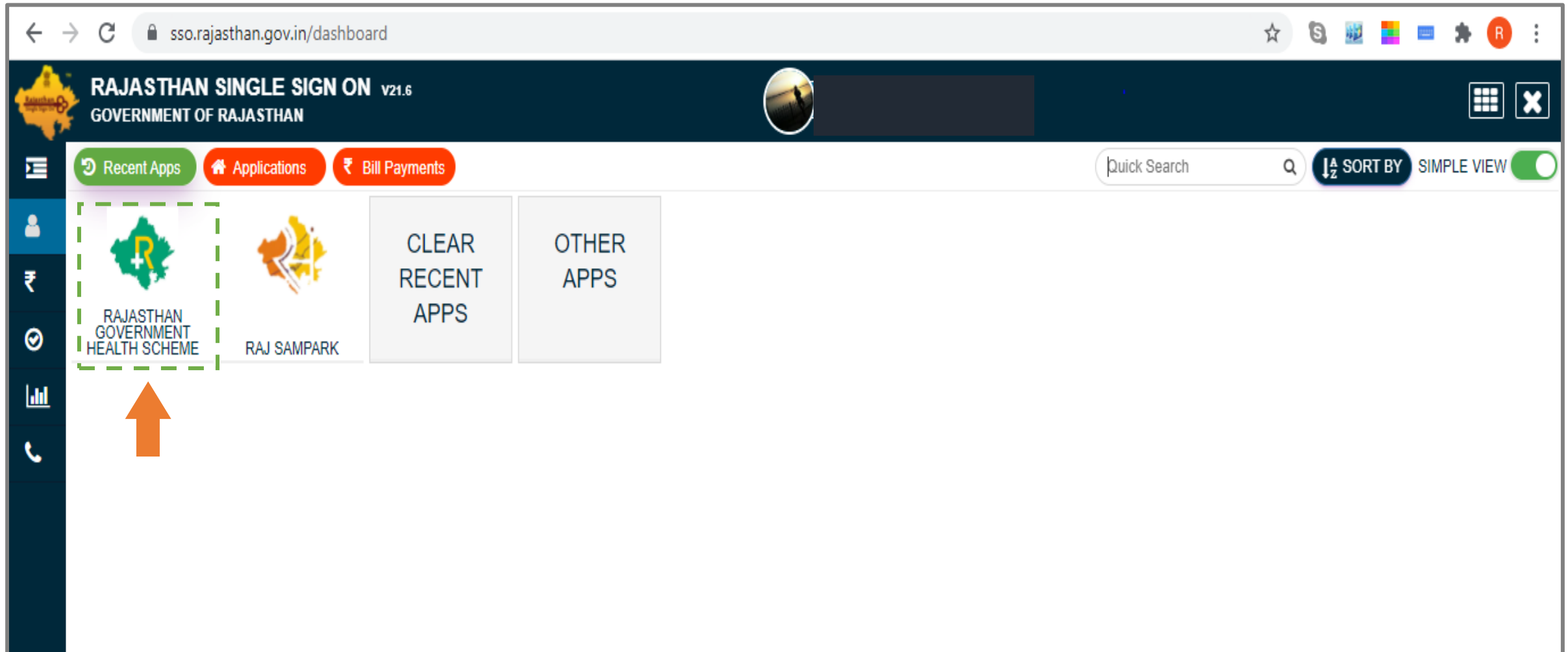
Login

I Forgot my Digital Identity (SSOID). [Click Here](#)

I Forgot my Password. [Click Here](#)

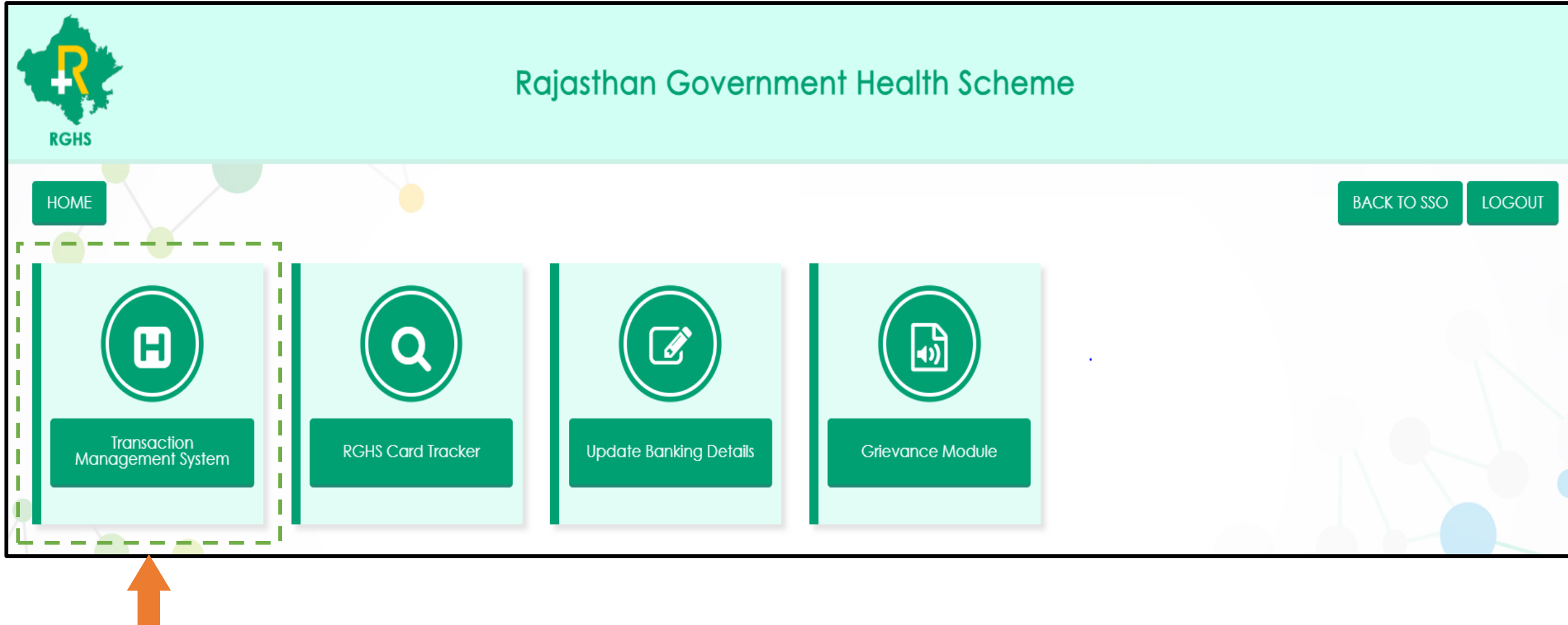
RGHS Icon Page

❖ **Link for RGHS (Icon):** RGHS icon will be displayed on SSO website which redirects user to TMS Screen



Hospital Menu Page

❖ User shall click on the Transaction Management System icon to access the further menu.



TMS Sub-Modules Page

❖ The following sub-modules will be visible to hospitals under the TMS menu page.

The screenshot displays the TMS Sub-Modules Page interface. On the left, a sidebar contains the Rajasthan Government Health Scheme logo and a list of sub-modules: Beneficiary Identification, Pre Authorization Request, Patient Admission, Add or Change Packages, Patient Discharge, Patient Claim Submission, Extended Stay Request, FeedBack Form, Transaction ID Tracker, and Transaction ID Tracker download. The main content area features a header with a menu icon, a 'Hospital Name' field, and a red banner with text in Hindi. Below the banner is a large graphic with the text 'Pledging together for IMPARTING BEST HEALTH SERVICES to our Beneficiaries'. The graphic includes icons for HCNP, DIGITAL Health Care SYSTEM, BENEFICIARIES, and PAYERS, along with the Rajasthan Government Health Scheme logo. At the bottom right, there is a logo with hands holding a heart and the text 'Let's care together'.

Rajasthan Government Health Scheme

023 के अनुक्रम में मेडिकल मैनेजमेंट के लिए Higher Cost Medicines को चिन्हित कर TMS पोर्टल के जरिये ऑनलाइन अप्रुवल प्राप्त की जा सकेगी। इसकी कार्यवाही प्रक्रियाधीन है।

Pledging together for
IMPARTING BEST HEALTH SERVICES
to our Beneficiaries

HCNP

DIGITAL Health Care SYSTEM

BENEFICIARIES

PAYERS

Let's care together

Step 1: Beneficiary Identification (1/2)

❖ User shall select "Admission Type" from the options given in dropdown menu

a) Normal : If the condition of the patient is normal, then select 'Normal' option.

b) Emergency: If the patient is brought under serious condition and requires immediate treatment, then select 'Emergency' option.

The screenshot displays the 'Rajasthan Government Health Scheme' web application. On the left is a vertical sidebar with a teal background and white text, listing various services: 'Beneficiary Identification' (highlighted with a dashed box and a black arrow pointing to the main content), 'Pre Authorization Request', 'Patient Admission', 'Add or Change Packages', 'Patient Discharge', 'Patient Claim Submission', 'Extended Stay Request', 'FeedBack Form', 'Transaction ID Tracker', and 'Transaction ID Tracker download'. The main content area has a white background with a teal header bar labeled 'Beneficiary Identification'. Below this header, there is a form section. It starts with the label 'Admission Type' followed by a dropdown menu. The dropdown menu is open, showing four options: 'Select' (highlighted in blue), 'Normal', 'Emergency', and an empty space. To the right of the dropdown is a teal button with a white magnifying glass icon and the text 'SEARCH'. The background of the main content area features a faint, abstract network diagram with green and yellow nodes connected by lines.

Rajasthan Government Health Scheme

Beneficiary Identification

Admission Type

Select

Select

Normal

Emergency

SEARCH

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

Step 1. Beneficiary Identification (2/2)

❖ If admission type is Identified as 'Normal', for Patient identification enter beneficiary RGHS card no. or Janaadhar ID/Enrolment No. and click on "Search" button to proceed further steps for admission process.

Rajasthan Government Health Scheme

Beneficiary Identification

Admission Type: Normal

Type of ID: Select

- Select
- RGHS Card No
- Janaadhar/Enrollment ID

SEARCH

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

Beneficiary Identification: Normal Admission Type

- ❖ After providing RGHS card details and clicking “Search” button all the details of RGHS family along with e-Card will be displayed.
- ❖ Select the patient through radio button from the displayed beneficiary details and select the Treatment Type (IPD/ Day care/OPD) from the drop-down menu.
- ❖ In case of IPD, hospital shall select ‘Treatment Type’ from the dropdown option given as ‘Conservative’ and ‘Surgical’ and click on Submit tab below.

Rajasthan Government Health Scheme

Beneficiary Identification

Admission Type: Normal
Type of ID: RGHS Card No
RGHS Card No: 260420211218439760
SEARCH

VIEW E-CARD

RGHS Card Details

IPD Limit	Current IPD Balance	OPD Limit	Current OPD Balance
As per the rule applicable	As per the rule applicable	30000	19528

ID No.	DOB	Gender	Relation	Select Patient	Mobile No.	Day Care/IPD/OPD	Applicable Disease for Day Care/Treatm
439760	01-01-1945	Male	Spouse	<input type="radio"/>	7014442842	Select	
439760	01-01-1958	Female	Self	<input checked="" type="radio"/>	9911221534	IPD	Select Conservative Surgical

SUBMIT

Beneficiary Identification: Emergency Admission Type

- ❖ If admission type is Identified as 'Emergency', Patient identification is not required.
- ❖ Hospital shall select 'Type of Emergency' from the dropdown and Fill the basic required information and click on Submit tab.
- ❖ Within 72 hours emergency admission needs to convert into 'Normal' Admission type

The screenshot displays the 'Beneficiary Identification' form for the 'Emergency Admission Type'. The form is divided into two main sections: 'Beneficiary Identification' and 'Patient Details'. The 'Beneficiary Identification' section includes a dropdown for 'Admission Type' (set to 'Emergency') and a dropdown for 'Type of Emergency' (showing a list of conditions). The 'Patient Details' section includes fields for 'Patient Name', 'Patient Gender' (set to 'Select'), and 'Type of MLC' (set to 'Select'). A 'SUBMIT' button is located at the bottom right of the form.

Rajasthan Government Health Scheme

Beneficiary Identification

Admission Type: Emergency

Type of Emergency: Coronary Artery Diseases (Angioplasty, Heart Attack, Heart Valve Surgery, Surgery of Aorta, Cardiomyopathy, CA)

Patient Details

Patient Name: [Text Field]

Patient Gender: Select

Type of MLC: Select

SUBMIT

Normal Admission Type: Conservative Treatment TID

- ❖ For both the options (Normal and Emergency) a Unique TID (Transaction ID) will be generated which will be displayed in a Pop-Up Window as shown below:

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

Payment Tracker

Emergency Case Conversion

Query Panel

Fund Enhancement Request

VIEW E-CARD

RGHS Card Details

IPD Limit

As per the rule applicable

Current OPD Balance

As per the rule applicable

Please note your TID **2023081821565495**
Kindly save it for future reference.

OK

der	Relation	Select Patient	Mobile No	Day Care/IPD/OPD	Applicable Disease for Day Care/Treatment Type	New Bo
ile	Self	<input checked="" type="radio"/>	9911221534	IPD	Conservative	No
ale	Spouse	<input type="radio"/>	8955232989	Select		No
ale	Daughter	<input type="radio"/>	8955232989	Select		No
ile	Son	<input type="radio"/>	8955232989	Select		No
ile	Father	<input type="radio"/>	8955232989	Select		No
ale	Mother	<input type="radio"/>	8764457727	Select		No

Step 2: Pre-Authorization Request (1/2)

- ❖ To Apply for Pre-Authorization Request, hospital shall select Search By 'Transaction Id' option and enter the TID generated for 'Conservative Treatment' and click on 'Search'
- ❖ Select treating Doctor Name from the dropdown, For Govt. Hospitals and where doctor name is not registered select 'Other' option and Enter Doctor name manually
- ❖ Select 'Yes' If ICU is required and Type of ICU accordingly

Rajasthan Government Health Scheme

Pre Authorization Request

Pre Authorization Form

Search By: Transaction Id (dropdown) Transaction Id: 2023081821565495 **SEARCH**

RGHS Card Details

RGHS Card No.: 230420211225116406 RGHS Card Limit: As per the rule applicable Current Balance: As per the rule applicable


Employee Category and Treatment Details

Select Doctor: Other (dropdown) If Other Doctor: Dr. XYZ Category of Employee: GRADE C Type of Ward: General Ward (dropdown)

Is ICU Required: Yes (dropdown) Type of ICU: Select (dropdown)
ICU With Ventilator
ICU Without Ventilator

Step 2: Pre-Authorization Request (2/2)

- ❖ Scroll down to Medical Management Package Details and Select Specialty of the Treating Doctor
- ❖ Package codes will be shown accordingly for the addition
- ❖ Upload Mandatory and Non-Mandatory Documents
- ❖ Click on 'Submit & Send to TPA' for the approval.



Rajasthan Government Health Scheme

Beneficiary Identification

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

Payment Tracker


Emergency Case Conversion

Medical Management Package Details

GASTROENTEROLOGY

Acute severe ulcerative colitis(CM-0020)

ADD PACKAGE

Package Code	Package Name	Package Rate (Rs.)	Length of Stay (In days)	Total Amount(Rs.)	Remove
CM-0020	Acute severe ulcerative colitis	4167	2	8334	
Total				8334	

Conservative Package Details

Search Package by

Select

SEARCH PACKAGE

Package Code	Package Name	Package Rate (Rs.)	GST(%)	GST Amount	Total Amount(Rs.)	Number of Units	Delete Record
Total							

Upload Documents

Mandatory Documents(*.pdf allowed, file size limit 300 kb)

Non-Mandatory Documents(*.pdf allowed, file size limit 300 kb)

SUBMIT & SEND TO TPA

Step 3: Patient Admission

- ❖ After Pre-Auth approval, Patient admission is required
- ❖ Click on 'Patient Admission' in TMS menu and select 'Date of Admission' and 'Time of Admission'
- ❖ Click on 'SUBMIT' tab below to confirm the admission process
- ❖ A pop-up will appear on the screen with the Admission No., Save the Admission no. for future reference and click on 'OK' to proceed further


The screenshot shows the 'Patient Admission' form in the TMS system. The form is titled 'Patient Admission' and includes the following fields:

- Patient Name:** Chaina Ram
- Blood Group:** (Empty field)
- Date of PreAuth Approval:** 18-08-2023
- Date of Admission:** 18-08-2023
- Time of Admission:** 07:43 PM

A pop-up window displays the Admission No. 2023180814334 with an 'OK' button. The 'SUBMIT' button is visible at the bottom right.

Step 4: Stay Extension Page (1/2)

- ❖ Hospital shall initiate the process of Extended Stay Request in case of '**Conservative Treatment**' and If Patient is admitted in '**ICU**' only
- ❖ For Extended Stay, Request should be raised on the **second last day** of the duration of the package selected for Medical Management. **i.e.** If package duration is allowed for maximum 5 days, then extended stay request should be submitted on the 4th day of the admission.



Rajasthan Government Health Scheme

Beneficiary Identification

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

Payment Tracker

Emergency Case Conversion

Extended Stay Request

Search by

Transaction Id

Transaction Id

2023081821565495

SEARCH

Patient Details

Patient Name	RGHS Card No.	Date of Admission
Rajesh Kumar	230420211225116406	19-08-2023
Speciality:	Category:	ICU Type:
NEUROLOGY	GRADE C	ICU_WITH_VENTILATOR
Package Code:	Package Name:	Treatment Summary
CM-0110	Autoimmune encephalitis	0


Fill Treatment Summary

Please fill the treatment summary before creating the extended stay request.

FILL TREATMENT SUMMARY

Step 4: Stay Extension Page (2/2)

- ❖ Select Extended Stay Request from the TMS menu, Search by 'Transaction Id' and Enter 'TID' to initiate the request
- ❖ Click on the Hyperlink 'Treatment Summary' visible in blue color or 'Fill Treatment Summary' of the Patient
- ❖ System will re-direct the page to new browser to fill the 'Treatment Summary'
- ❖ The selected package cost and the medicine amount entered in Treatment Summary will be considered as provisional running bill for the treatment



Rajasthan Government Health Scheme

Beneficiary Identification

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

Payment Tracker

Emergency Case Conversion

Extended Stay Request

Search by

Transaction Id

Transaction Id

2023081821565495

SEARCH

Patient Details

Patient Name

Rajesh Kumar

RGHS Card No.

230420211225116406

Date of Admission

19-08-2023

Speciality:

NEUROLOGY

Category:

GRADE C

ICU Type:

ICU_WITH_VENTILATOR

Package Code:

CM-0110

Package Name:

Autoimmune encephalitis

Treatment Summary

0


Fill Treatment Summary

Please fill the treatment summary before creating the extended stay request.

FILL TREATMENT SUMMARY

Step 4: Treatment Summary Page (1/3)

- ❖ On the Treatment Summary page, RGHS Card Details of the Patient, Selected Medical Management and Investigation package codes and other Pre-Auth Details are available on the first four section on the screen.


Rajasthan Government
Health Scheme

Beneficiary Identification

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

Payment Tracker

Emergency Case Conversion

Query Panel

Fund Enhancement Request

OPD Details

Unlisted Package

Lower TDS Certificate

RGHS Card Details

Patient RGHS Card No

100420211024172588

RGHS Card Limit

As per the rule applicable

Current Balance

As per the rule applicable

Pre Auth Deatils

Was a doctor consulted?

Yes

Category of Employee

GRADE C

Type of Ward

General Ward

Is ICU Required

Yes

Type of ICU

ICU With Ventilator

Medical Management Package Details

Speciality Name	Package ID	Package Code	Package Name	Package Rate (Rs.)	Length of Stay (In days)	Total Amount(Rs.)
CARDIOLOGY	1	CM-0001	Atrial Fibrillation	4167	5	20835
Total						20835

Pre-Auth Package Details

Package Code	Package Name	Package Rate (Rs.)	GST(%)	GST Amount	Total Amount(Rs.)	Number of Units
1240	Ultrasonic Therapy	81	0	0	81	1
1241	Shortwave Diathermy (SWD)	81	0	0	81	1
Total		162			162	

Step 4: Treatment Summary Page (2/3)

- ❖ Hospitals are allowed to add relevant Investigation Packages used during the treatment of the Patient
- ❖ Click on 'Upload Documents for Extended Stay' and upload all mandatory documents for the Extended Stay Request
- ❖ Add all the required details for medicines used during the treatment
- ❖ System will auto-adjust the amount @ INR 1000 per day at the time of final claim submission from total medicine amount (as per the LoS taken in extended stay)
- ❖ Click on 'Submit' tab to complete the treatment summary page

Rajasthan Government Health Scheme

Beneficiary Identification

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

TID Conversion Form

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

Payment Tracker

Total	695			695	
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Add Packages

Package Code	Package Name	Package Rate (Rs.)	GST(%)	GST Amount	Total Amount(Rs.)	Number of Units	Remove
Total		0			0		

+ ADD PACKAGE

Upload Documents for Extended Stay

Mandatory Documents(*.pdf allowed, file size limit 1MB) **+**

Kindly submit complete details of all medicine used during treatment. Accordingly package wise amount for medicine will be deducted.

Medicine Name	Medicine Type	Unit Price	Quantity	Amount	Discount	Total Amount	Action
	Ethical						

Total Medicine Amount: 0

+ ADD MEDICINE

Total Amount: 21530.00

SUBMIT **CLOSE**

Step 4: Treatment Summary Page (3/3)

- ❖ Click on 'SUBMIT' tab to save the Treatment Summary Details for the Extended Stay Request
- ❖ A pop-up message will appear on the screen showing the confirmation "Treatment Summary Details has been saved successfully"
- ❖ Treatment Summary will be freeze, once the request created for Extended Stay. Click on 'OK' to proceed further

The screenshot displays the 'Treatment Summary Page (3/3)' for the Rajasthan Government Health Scheme. The sidebar on the left contains the following navigation options: Beneficiary Identification, Pre Authorization Request, Patient Admission, Add or Change Packages, Patient Discharge, Patient Claim Submission, Extended Stay Request, TID Conversion Form, FeedBack Form, Transaction ID Tracker, Transaction ID Tracker download, and Payment Tracker. The main content area features a table with columns: Total, 695, 695. Below this is a section for 'Add Packages' with a table for Package Code, Amount (Rs.), Number of Units, and Remove. A confirmation pop-up message is displayed in the center, stating 'Treatment Summary Details has been saved successfully' with an 'OK' button. Below the pop-up is a section for 'Upload Document' with a 'Mandatory' label. At the bottom, there is a table for 'Kindly submit' with columns: Medicine Name, Medicine Type, Unit Price, Quantity, Amount, Discount, Total Amount, and Action. The table contains one row with 'Ethical' as the medicine type. Below the table, it says 'Total Medicine Amount:0' and has a '+ ADD MEDICINE' button. The total amount at the bottom is 'Total Amount: 21530.00'. There are 'SUBMIT' and 'CLOSE' buttons at the bottom right.

Rajasthan Government Health Scheme

Beneficiary Identification

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

TID Conversion Form

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

Payment Tracker

Total

695

695

Add Packages

Package Code

Amount (Rs.)

Number of Units

Remove

+ ADD PACKAGE

Package

Search Package

Upload Document

Mandatory

Kindly submit

Treatment. Accordingly

Medicine Name

Medicine Type

Unit Price

Quantity

Amount

Discount

Total Amount

Action

Ethical

Total Medicine Amount:0

+ ADD MEDICINE


Total Amount: 21530.00

SUBMIT

CLOSE

Step 5: Stay Extension Request (1/4)

- ❖ To create request for the Extended Stay, Back to the main browser and click on TID 'Search' tab
- ❖ Select and Add Investigation package required for the Stay Extension
- ❖ Select number of days required for the Stay Extension from the dropdown
- ❖ Medical Management package rate will be auto calculated as per the number of selected days

**Rajasthan Government Health Scheme**

Beneficiary Identification

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

Payment Tracker

Emergency Case Conversion

Query Panel

Fund Enhancement Request

OPD Details

Unlisted Package

Lower TDS Certificate

Delete wrongly Created/Unused TIDs

Request for less paid TID

Extended Stay Request

Search by

Transaction Id

Transaction Id

2023081821565495

Q SEARCH

Patient Details

Patient Name

Rajesh Kumar

RGHS Card No.

230420211225116406

Date of Admission

19-08-2023

Speciality:

NEUROLOGY

Category:

GRADE C

ICU Type:

ICU_WITH_VENTILATOR

Package Code:

CM-0110

Package Name:

Autoimmune encephalitis

Treatment Summary

35887

Investigation Package Selection


Search Package by

Package Code

Package Code

18

Q SEARCH PACKAGE

Package Code	Package Name	Package Rate (Rs.)	GST(%)	GST Amount	Total Amount(Rs.)	Number of Units	Delete Record
18	Catheterisation	500	0	0	500	1	
Total		500			500		

Create Extended Stay Request

Stay Extension Duration*

2

Estimated Expense Break-up Cost*

8834

Diagnosis/Doctor Remarks*

CREATE REQUEST

Step 5: Stay Extension Request (2/4)

- ❖ Click on the Estimated Expense Break-up Cost to select the requirement of Oxygen
- ❖ A new pop-up will appear on the screen to select the Oxygen requirement and fill the required hours
- ❖ Other charges will be auto calculated as per the package rate and number of selected days
- ❖ Click on 'OK' to go on main page to create request

Rajasthan Government Health Scheme

Beneficiary Identification

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

Payment Tracker

Emergency Case Conversion

Query Panel

Fund Enhancement Request

OPD Details

Unlisted Package

Lower TDS Certificate

Delete wrongly Created/Unused TIDs

Extended Stay Request

Search by Transaction Id

Patient Details

Patient Name: Rajesh Kumar

Speciality: NEUROLOGY

Package Code: CM-0110

Investigation Package Selection

Search Package by Package Code: 18

Estimated Expense Break-up Cost Details

Particulars	Estimated Amount (INR)
Accommodation Charge	2000
Doctor Fee	1400
Coronary Care Charge	1726
Ventilator Charge	1208
Investigation Charges	500
Medicine	2000
Is Oxygen Required?	<input type="radio"/> No <input checked="" type="radio"/> Yes
Oxygen Charge	Per Hour Charge: 58 Enter Hours: 12 Total Oxygen Charges: 696
Total Estimated Amount:	9530

OK

Package Code	Package Name	Package Rate (Rs.)	GST(%)	GST Amount	Total Amount(Rs.)	Number of Units	Delete Record
18	Catheterisation	500	0	0	500	1	
Total		500			500		

Create Extended Stay Request

Stay Extension Duration*: 2

Estimated Expense Break-up Cost*: 9530

Diagnosis/Doctor Remarks*

CREATE REQUEST

Step 5: Stay Extension Request (3/4)

- ❖ Fill the Diagnosis/Doctor Remarks in the mandatory box
- ❖ Click on 'CREATE REQUEST' to submit the request for Extended Stay
- ❖ A pop-up will appear for the confirmation, Select 'YES' to final submit the request for approval.

Rajasthan Government Health Scheme

Beneficiary Identification

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

Payment Tracker

Emergency Case Conversion

Query Panel

Fund Enhancement Request

OPD Details

Unlisted Package

Lower TDS Certificate

Delete wrongly Created/Unused TIDs

Request for less paid TID

Extended Stay Request

Search by

Transaction Id

Transaction Id

2023081821565495

SEARCH

Patient Details

Patient Name

Rajesh Kumar

Speciality:

NEUROLOGY

Package Code:

CM-0110

Extended Stay Request Confirmation

Are you sure to submit the extended stay request for duration of 2 days and Amount of ₹9530 ?

YESNO

Date of Admission

19-08-2023

ICU Type:

ICU_WITH_VENTILATOR

Treatment Summary

35887

Investigation Package Selection

Search Package by

Package Code

Package Code

18

SEARCH PACKAGE

Package Code	Package Name	Package Rate (Rs.)	GST(%)	GST Amount	Total Amount(Rs.)	Number of Units	Delete Record
18	Catheterisation	500	0	0	500	1	
Total		500			500		

Create Extended Stay Request

Stay Extension Duration*

2

1

2

3

Estimated Expense Break-up Cost*

8834

Diagnosis/Doctor Remarks*

CREATE REQUEST

Step 5: Stay Extension Request (4/4)

- ❖ After the confirmation for Extended Stay Request, A pop-up will appear on the screen with a message “The extended stay request is submitted successfully’

The screenshot displays the Rajasthan Government Health Scheme (RGHS) web portal. The left sidebar contains a menu with the following items: Beneficiary Identification, Pre Authorization Request, Patient Admission, Add or Change Packages, Patient Discharge, Patient Claim Submission, Extended Stay Request (highlighted with a dashed box and an arrow), FeedBack Form, Transaction ID Tracker, Transaction ID Tracker download, Payment Tracker, Emergency Case Conversion, Query Panel, Fund Enhancement Request, OPD Details, Unlisted Package, Lower TDS Certificate, and Delete wrongly Created/Unused TIDs. The main content area is divided into three sections: 'Extended Stay Request' (top), 'Patient Details' (middle), and 'Investigation Package Selection' (bottom). The 'Extended Stay Request' section includes a search bar with 'Transaction Id' and a 'SEARCH' button. The 'Patient Details' section displays fields for Patient Name (Chaina Ram), RGHS Card No. (00-422211024172003), Date of Admission (18-08-2023), Speciality (CARDIOLOGY), ICU Type (ICU_WITH_VENTILATOR), and Package Code (CM-0001). A pop-up message with a green checkmark and the text 'The extended stay request is submitted successfully' is centered over the 'Patient Details' section, with an 'OK' button. The 'Investigation Package Selection' section includes a search bar with 'Select' and a 'SEARCH PACKAGE' button. The bottom section, 'Create Extended Stay Request', includes fields for Stay Extension Duration* (2), Estimated Expense Break-up Cost* (9030), and Diagnosis/Doctor Remarks* (test), with a 'CREATE REQUEST' button.

Rajasthan Government Health Scheme

Extended Stay Request

Search by Transaction Id Transaction Id 2023081819404888 SEARCH

Patient Details

Patient Name Chaina Ram RGHS Card No. 00-422211024172003 Date of Admission 18-08-2023

Speciality: CARDIOLOGY ICU Type: ICU_WITH_VENTILATOR

Package Code: CM-0001 Treatment Summary 21268

Investigation Package Selection

Search Package by Select SEARCH PACKAGE

Create Extended Stay Request

Stay Extension Duration* 2 Estimated Expense Break-up Cost* 9030 Diagnosis/Doctor Remarks* test

CREATE REQUEST

The extended stay request is submitted successfully

OK

Step 6: Stay Extension Request : Status

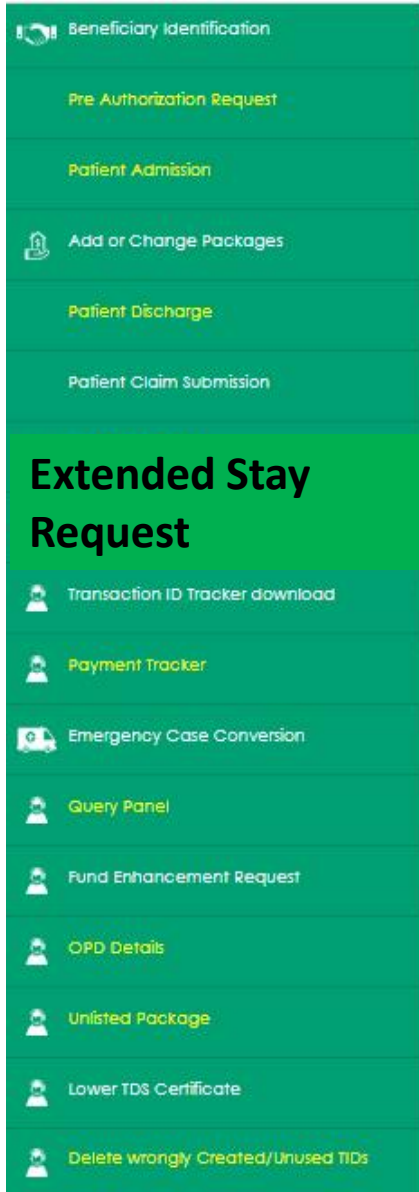
- ❖ To track the Status of Extended Stay Request, Go to Extended Stay Menu in TMS
- ❖ Select 'Status' in Search by option and select 'Approved Request' in Status option and click on Search to see the status for approved request
- ❖ To check the Status of Pending request, select 'New request' in the Status option
- ❖ To know about rejected request, select 'Rejected Request' in the Status option

The screenshot displays the Rajasthan Government Health Scheme TMS interface. On the left is a green sidebar with the logo and a list of menu items: Beneficiary Identification, Pre Authorization Request, Patient Admission, Add or Change Packages, Patient Discharge, Patient Claim Submission, Extended Stay Request (highlighted with a dashed box and an arrow), and FeedBack Form. The main content area is titled 'Extended Stay Request' and contains a search form with two dropdown menus: 'Search by' (set to 'Status') and 'Status' (set to 'Approved Request'). A green 'SEARCH' button is to the right. An orange arrow points from the search button to the 'Extended Stay List' section below. This section includes an 'Export to Excel' button, a search bar, and a table with the following data:

S. No.	Transaction Id	Patient Name	Request Date	Stay Extension Duration (in days)	Estimated Expenses Request (INR)	Approved Duration	Approved Amount	Approval Date	Approval Remark	Action Taken
1	2023081812362494	Mukesh Kumar Meena	18-08-2023	3	19565	3	45	18-08-2023	test	TPA APPROVED

Below the table, it says 'Showing 1 to 1 of 1 entries'. At the bottom right of the table area are 'Previous', '1' (in a box), and 'Next' buttons.

Extended Stay Approval Flow



❖ Stay Extension will be applicable only in case of ICU

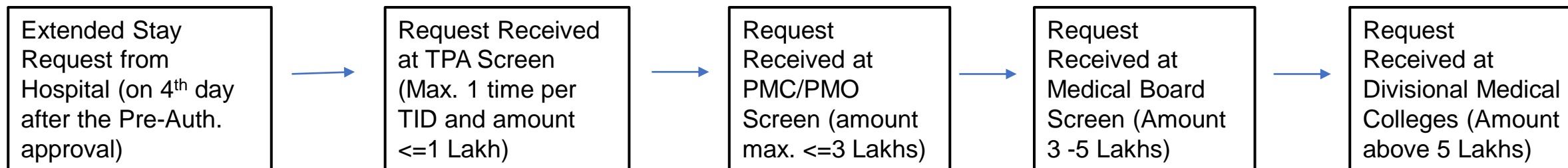
(i.e. TID's booked for Conservative Management and ICU is selected in Pre-Auth., that TID's will be applicable for Extended Stay Request

Extended Stay Request : Approval Flow

Levels	Frequency	Financial Limits (in lakhs)	TAT/Recommendation Time
TPA	Only One time with a limit of max. 3 days	<=1 Lakh	6 Hours
PMC/PMO	For max. 5 days	<=3 Lakhs	12 Hours
Medical Board (Respective District) of concerned Medical College	For max. 7 days	=> 3 to <=5 Lakhs	18 Hours Query b/w Medical board to hospital
Divisional Medical Colleges	For max. 7 days	> 5 Lakhs	24 Hours Query b/w DMC & Medical Board

❖ No. of days will be calculated from Date of Admission at TPA level

Approval Process Flow:





RGHS Transaction Management System Application: **User Guide** for TID Conversion Process in Conservative Treatment



TMS -TID Conversion: 'Key Points'



Rajasthan Government
Health Scheme



Beneficiary Identification

Pre Authorization Request

Patient Admission



Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

TID Conversion

- ❖ TID Conversion is applicable only if admission type is '**Normal**' and the treatment is selected '**Conservative**' during the Beneficiary Identification
- ❖ TID Conversion facility is allowed **only one time** in the following Scenarios:
 - ✓ **Ward to ICU** → If patient pre-auth. is approved for the ward/room and ICU is required for further treatment
 - ✓ **ICU to Ward** → If '**Is ICU Required**' selected as '**Yes**' (with or without ventilator) and pre-auth. Is approved and patient needs to shifted for monitoring in ward/room
- ❖ TID conversion is applicable for the TIDs generated on and after **04th October 2023**
- ❖ Hospital shall convert any TID generated in Conservative treatment only, **if admission process is completed** for the particular TID
- ❖ Extended Stay Request is applicable if TID has been converted from Ward to **ICU only**
- ❖ In case of Extended Stay Request, length of stay will be counted from the **date of TID conversion**
- ❖ If Patient is admitted in ICU, and extended stay is **approved** then conversion is not allowed

TMS: TID Conversion – ‘Ward to ICU’

- ❖ User shall select ‘TID Conversion’ in TMS to convert the TID
- ❖ Enter Transaction id and click on search tab
- ❖ Pre-auth. approved history will be shown below
- ❖ Scroll down the screen to initiate the TID Conversion process

Rajasthan Government Health Scheme

Beneficiary Identification

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

TID Conversion

TID Conversion Form

Search By
Transaction Id

Transaction Id
2023100414214955

SEARCH

Employee Category and Treatment Details

Select Doctor
OTHER

If Other Doctor*:
Test

Speciality of Doctor*:
Test

Category of Employee
GRADE C

Type of Ward
General Ward

Is ICU Required
No

Type of ICU
Select

TMS: TID Conversion – ‘Ward to ICU’

- ❖ User shall click on ‘Action’ dropdown to select the conversion option
- ❖ If pre-auth was approved for the ward/room admission, then ‘Convert TID to ICU’ option will be available to select

Beneficiary Identification

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

TID Conversion Form

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

514	Paediatric care for New born (Per day)	167	0	0	167	1	
Total		167			167		

Action Required

Action

Select Action

Select Action

Convert TID to ICU

Select Type of ICU

Select

Add Medical Management Package Details

Select Speciality

Select Package

ADD PACKAGE

Speciality Name	Package Id	Package Code	Package Name	Package Rate (Rs.)	Length of Stay (In days)	Total Amount(Rs.)	Remove
No package is added !							

SUBMIT

TMS: TID Conversion – ‘Ward to ICU’

- ❖ User shall select the option from the dropdown for ‘Type of ICU’ (with or without ventilator)
- ❖ Select Specialty and Package and click on ‘Add Package’ if any addition in package is required

Beneficiary Identification

Pre Authorization Request

Patient Admission

Add or Change Packages

Patient Discharge

Patient Claim Submission

Extended Stay Request

TID Conversion Form

FeedBack Form

Transaction ID Tracker

Transaction ID Tracker download

514	Paediatric care for New born (Per day)	167	0	0	167	1	
Total		167			167		

Action Required

Action

Convert TID to ICU

Select Type of ICU

Select

Select

ICU With Ventilator

ICU Without Ventilator

Add Medical Management Package Details

NEUROSURGERY

Conservative Management (CM-0105)

ADD PACKAGE

Speciality Name	Package Id	Package Code	Package Name	Package Rate (Rs.)	Length of Stay (In days)	Total Amount(Rs.)	Remove
NEUROSURGERY	105	CM-0105	Conservative Management	3975	3	11925	
Total						11925	

SUBMIT

TMS: TID Conversion – ‘Ward to ICU’

- ❖ User shall click on ‘SUBMIT’ tab below to complete the TID conversion process
- ❖ A pop-up message will appear on the screen showing the confirmation “Conversion has been saved successfully”
- ❖ Submit tab will be freeze, once the TID Conversion process is done successfully. Click on ‘OK’ to proceed further

Emergency Case Conversion

Query Panel

Fund Enhancement Request

OPD Details

Unlisted Package

Lower TDS Certificate

Delete wrongly Created/Unused TIDs

Request for less paid TID

Track Status for less paid TID Request

Investigation Package Details

Package Code	Package Name	Amount	Total Amount(Rs.)	Number of Units	Delete Record
1102	upto 30% Burn	0	116	1	
Total			116		

Action Required

Action

Convert TID to ICU

select type of ICU

ICU With Ventilator

Add Medical Management Package Details

UROLOGY

Emergency management of Haematuria(CM-0222)


ADD PACKAGE

Speciality Name	Package Id	Package Code	Package Name	Package Rate (Rs.)	Length of Stay (In days)	Total Amount(Rs.)	Remove
UROLOGY	222	CM-0222	Emergency management of Haematuria	4167	2	8334	
Total						8334	

SUBMIT

TMS: TID Conversion – ‘ICU to Ward’

- ❖ User shall select ‘TID Conversion’ in TMS to convert the TID
- ❖ Enter Transaction id and click on search tab
- ❖ Pre-auth. approved history will be shown below
- ❖ Scroll down the screen to initiate the TID Conversion process



Rajasthan Government Health Scheme

- Beneficiary Identification
- Pre Authorization Request
- Patient Admission
- Add or Change Packages
- Patient Discharge
- Patient Claim Submission
- Extended Stay Request
- TID Conversion Form**
- FeedBack Form
- Transaction ID Tracker
- Transaction ID Tracker download
- Payment Tracker

TID Conversion Form

Search ByTransaction IdTransaction Id202310067345191SEARCH

Employee Category and Treatment Details

Select DoctorOTHER

If Other Doctor*Test

Speciality of Doctor*Test


Category of EmployeeGRADE C

Type of WardGeneral Ward

Is ICU RequiredYes

Type of ICUICU With Ventilator

Medical Management Package Preauth Details

Speciality Name	Package Id	Package Code	Package Name	Package Rate (Rs.)	Length of Stay (In days)	Total Amount(Rs.)	Remove
NEUROSURGERY	106	CM-0106	Conservative Management of injury	4167	3	12501	
Total						12501	

TMS: TID Conversion – ‘ICU to Ward’

- ❖ User shall click on ‘Action’ dropdown to select the conversion option
- ❖ If pre-auth was approved for the ICU (with or without ventilator) admission, then ‘Convert TID to Ward’ option will be available to select
- ❖ Select Specialty and Package and click on ‘Add Package’ if any addition in package is required

Emergency Case Conversion

Query Panel

Fund Enhancement Request

OPD Details

Unlisted Package

Lower TDS Certificate

Delete wrongly Created/Unused TIDs

Request for less paid TID

Track Status for less paid TID Request

Investigation Package Details

Package Code	Package Name	Package Rate (Rs.)	GST(%)	GST Amount	Total Amount(Rs.)	Number of Units	Delete Record
1015	Other Minor Surgery	15836	0	0	15836	1	
Total		15836			15836		

Action Required

Action

Convert TID to WARD

Select Action

Convert TID to WARD

Add Medical Management Package Details

NEUROSURGERY

Conservative Management of injury(CM-0106)

ADD PACKAGE

Speciality Name	Package Id	Package Code	Package Name	Package Rate (Rs.)	Length of Stay (In days)	Total Amount(Rs.)	Remove
NEUROSURGERY	106	CM-0106	Conservative Management of injury	2700	3	8100	
Total						8100	

SUBMIT

TMS: TID Conversion – ‘ICU to Ward’

- ❖ User shall click on ‘SUBMIT’ tab below to complete the TID conversion process
- ❖ A pop-up message will appear on the screen showing the confirmation “Conversion has been saved successfully”
- ❖ Submit tab will be freeze, once the TID Conversion process is done successfully. Click on ‘OK’ to proceed further

Investigation Package Details

Package Code	Package Name	Total Amount(Rs.)	Number of Units	Delete Record
1015	Other Minor	15836	1	
Total		15836		

Action Required

Action: Convert TID to WARD

Add Medical Management Package Details

NEUROSURGERY ▼ Conservative Management of injury(CM-0106) ▼ ADD PACKAGE

Speciality Name	Package Id	Package Code	Package Name	Package Rate (Rs.)	Length of Stay (In days)	Total Amount(Rs.)	Remove
NEUROSURGERY	106	CM-0106	Conservative Management of Injury	2700	3	8100	
Total						8100	

CONFIRMATION MESSAGE:

Conversion has been done successfully

OK

SUBMIT

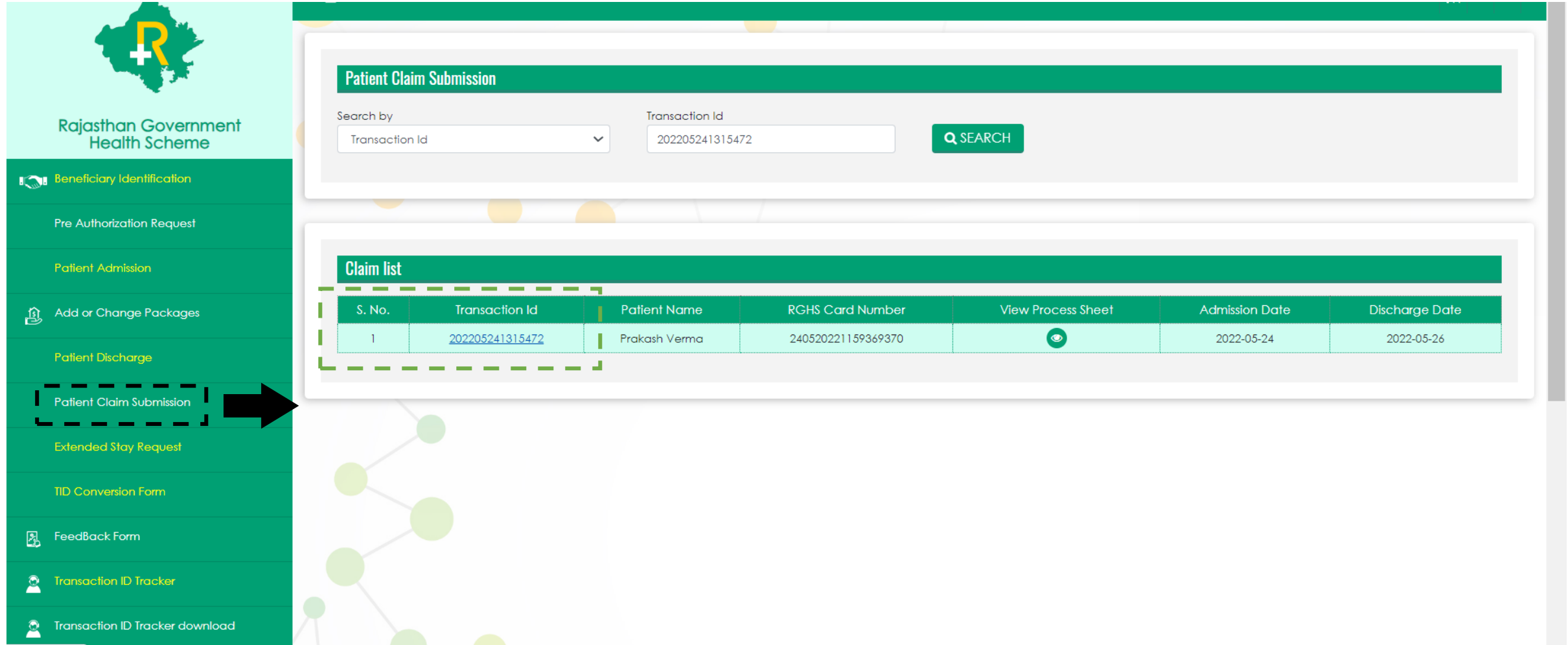


Medicine Addition Details with Ethical & Generic discounts



TMS: Addition / Deletion of Medicines

Select 'Patient Claim Submission' option in TMS menu and click on Transaction ID visible with hyperlink



Rajasthan Government Health Scheme

Patient Claim Submission

Search by
Transaction Id

Transaction Id
202205241315472

SEARCH

Claim list

S. No.	Transaction Id	Patient Name	RGHS Card Number	View Process Sheet	Admission Date	Discharge Date
1	202205241315472	Prakash Verma	240520221159369370		2022-05-24	2022-05-26

TMS: Addition / Deletion of Medicines

Click on the medicine used without extended stay input field

The screenshot displays a medical software interface with a modal window titled "Add Medicine Line". The modal contains the following text and table:

Kindly submit complete details of all medicine used during treatment. Accordingly, package wise amount for medicine will be deducted.

Medicine Name	Medicine Type	Unit Price	Quantity	Amount	Discount	Total Amount	Action
Total Medicine Amount:0.00							
<button>+ADD MORE ROW</button>							

The background form includes the following fields:

- Total Accommodation Charges (In Rs.): 0
- No of Doctor Visits (Max No. of Visits - 1 per day): 0
- No of days in ICU: 0
- Final ICU Rates (In Rs.): 0
- Unlisted Procedure Charges (Rs.): 0
- Medicine Used without Extended Stay (Rs.): 0
- Physiotherapy('1240','1241','1242','1243','1244','1245','1246','1247','1248','1249','1250','1251','1252')
- No of Days used: 0
- Physiotherapy Charges (In Rs.): 0
- Ventilator('513','514','515','516','517','519','1870','1871','1872')

Other interface elements include a "Welcome PARASJKHOSPITA" message, a "Search:" field, and a "Previous" button.

TMS: Addition / Deletion of Medicines

Add medicine line items one by one, system will auto calculate the discount as per the selection of medicine type

Total Accommodation Charges (In Rs.) 0

No of Doctor Visits (Max No. of Visits - 1 per day) 0

Welcome

Claim Submission

Transaction Id

2023101610443552

to 1 of 1 entries

Medicine Used without Extended Stay (Rs.) 880

Physiotherapy('1240','1241','1242','1243','1244','1245','1246','1247','1248','1249','1250','1251','1252')

No of Days used 0

Physiotherapy Charges (In Rs.) 0

Ventilator('513','514','515','516','517','519','1870','1871','1872')

No of Days used 0

Ventilator Charges (In Rs.) 0

Transfusion-('518')

Add Medicine Line

Kindly submit complete details of all medicine used during treatment. Accordingly package wise amount for medicine will be deducted.

Medicine Name	Medicine Type	Unit Price	Quantity	Amount	Discount	Total Amount	Action
M1	Ethical	100	10	1000.00	120	880	
M2	Generic	500	10	5000.00	2000	3000	

Total Medicine Amount:3880

+ADD MORE ROW

ADD MEDICINE

TMS: Addition / Deletion of Medicines

Total calculation will appear on the screen for all the line items

Total Accommodation Charges (in Rs.)0

No of Doctor Visits (Max No. of Visits - 1 per day)0

Add Medicine Line

Kindly submit complete details of all medicine used during treatment. Accordingly package wise amount for medicine will be deducted.

Medicine Name	Medicine Type	Unit Price	Quantity	Amount	Discount	Total Amount	Action
M1	Ethical	100	10	1000.00	120	880	
M2	Generic	500	10	5000.00	2000	3000	

Total Medicine Amount:3880

+ADD MORE ROW

ADD MEDICINE

Medicine Used without Extended Stay (Rs.)3880

Physiotherapy('1240','1241','1242','1243','1244','1245','1246','1247','1248','1249','1250','1251','1252')

No of Days used0

Physiotherapy Charges (in Rs.)0

Ventilator('513','514','515','516','517','519','1870','1871','1872')

No of Days used0

Ventilator Charges (in Rs.)0

TMS: Addition / Deletion of Medicines

Amount will be auto filled, after clicking on add medicine

No of days in ICU	<input type="text" value="0"/>
Final ICU Rates (in Rs.)	<input type="text" value="0"/>
Unlisted Procedure Charges (Rs.)	<input type="text" value="0"/>
Medicine Used without Extended Stay (Rs.)	<input type="text" value="3880"/>
Physiotherapy('1240','1241','1242','1243','1244','1245','1246','1247','1248','1249','1250','1251','1252')	
No of Days used	<input type="text" value="0"/>
	<input type="text"/>

TMS: Addition / Deletion of Medicines

Total amount will be added and displayed in final rate

Oxygen-('512')	
No of units used (please do not mention units here if already mentioned in packages)	0
Oxygen Charges (in Rs.)(number of units mentioned in packages will be multiplied)	0
TID Conversion Details	
()	
Final Rate (in Rs.)	13430

SUBMIT Claim Submitted successfully.

CLOSE

Thank You

